

# QUEENSTOWN NEWS

## February 2018



**WATER SHUT-OFF POLICY** - As we advised previously, beginning with January, the Town has implemented a new policy to shut off water to those who are delinquent in paying their water and sewer bills. We notified our customers in May 2017 what the new policy was and when shut offs would begin. Every month, we will send out notifications of delinquency and scheduled shut off dates to our delinquent customers, and notices will also be printed on your bills. This is now a monthly routine, and customers should work to keep their accounts current to avoid shut off. If you have any questions regarding this policy, please feel free to contact the Town Office at 410-827-7646.

**ORDINANCE 17-07 – SHORT TERM RENTALS** - The Queenstown Commissioners adopted Ordinance 17-07, which requires property owners who rent their properties out on a short term basis (30 days or less,) to obtain a license from the Town and meet other conditions specified in the Ordinance. The Ordinance, and application for license, can be found on our website at [www.queenstown-md.com](http://www.queenstown-md.com).

**RECYCLING REMINDERS** - A number of residents informed us they were missed during the recycling collection on January 24 due to an earlier than usual pickup time. Because the collection time can occasionally vary, we encourage residents to put their recycling out the night before pickup to insure it will be collected. Any residents who currently have recycle bins are also reminded to only use them for recycling. Any recycle bin used for trash will not be collected. If you have a recycling bin and are no longer using it, we ask that you contact the Town Office to arrange for it to be returned to the Town.

**ZONING / PROPERTY MAINTENANCE VIOLATIONS** - A recent inspection of the Town found numerous zoning and/or property maintenance code violations. Some of these violations have been ongoing for some time. These violations include boats and trailers being parked on the streets and sidewalks, storage trailers parked illegally, untagged vehicles, trash and debris loose in yards, outdoor storage of materials and other violations. If you know that you are one in violation of one of the above, we would appreciate your remedying the situation as soon as possible. The Town has begun to get out violation notices and will continue over the next week or so. The Town offers a bulk pickup service every Monday which can be useful in disposing of certain items including any *bagged* grass clippings, fallen leaves and twigs collected from yards. Tree limbs/branches cut to 5 ft. or less in length and 6 in. or less in diameter and piled with other bulk items will also be collected. Please leave these items for bulk pickup as there is no open yard burning allowed in Town. Please visit [www.queenstown-md.com](http://www.queenstown-md.com) for more bulk collection guidelines.

**WATER/SEWER LINE TESTING** - Before you sell your property, it is *your* responsibility to have the water and sewer lines tested. The Town will not sign off on any deeds of transfer unless the testing has been completed and passed. You can contact the Town Office for more information.

**EVENTS COMMITTEE** - During the recent tree lighting and caroling event, several residents expressed an interest in how more town wide events could be planned to bring the town residents together in social settings. The Commissioners would like to establish an Events Committee who would be instrumental in creating and organizing such events for the Town residents. Commissioner Al Hardee is heading up the organization of this committee of 5 members. Anyone interested should contact the Town Office by phone or via email at [townoffice@queenstown-md.com](mailto:townoffice@queenstown-md.com)

**BOARD OF APPEALS** - Terms for all current Board of Appeals members and alternates have expired. Before appointing, or reappointing, any members, the Commissioners would like to see if there are other residents interested in serving on this Board. The Board meets on an as needed basis to hear requests for variances, special exceptions, or to appeal a decision made by the Zoning Administrator. Please put your letter of interest together and submit either via mail, in person, or via email at [townoffice@queenstownmd.com](mailto:townoffice@queenstownmd.com)

**OFFICE CLOSING** - The Town Office will be closed on Monday, February 19<sup>th</sup>, in observance of the President's Day holiday. There will be no interruption of recycle and/or trash collection that week.