

QUEENSTOWN NEWS

February 2017

CONTROLLED BURNING OF BARN: On Saturday, February 11, 2017 at 9:00 a.m., weather permitting, the Queenstown Volunteer Fire Company will have a controlled burn of the old red barn on Old Wharf Lane. The barn has been in disrepair for quite some time and has been an attraction for rodents and after-hours illegal activities. The property owners have been willing to work with the Town in remedying the situation, and their cooperation is greatly appreciated.

SAVE THE DATE!: May 6, 2017 is the first day of the Queen Anne's County Historic Sites Tour. Our colonial courthouse will be open that day, and we hope to have some special activities planned. If you've never had the chance to tour the courthouse, this is your chance! More details to follow.

CHANGES AT THE OFFICE: Some of you may have noticed some changes at the Town Office recently. A familiar face is missing, and a new one has become an everyday fixture. Mrs. Shosh Callahan, Assistant Town Clerk for 20+ years, has retired. Always eager to help, Shosh was quick to assist the Town Clerk, Commissioners, or a resident in whatever capacity was needed. We have worked well together these last 20+ years, and she will surely be missed. We all wish her the best in her retirement!! --- The new face you see here belongs to Aaron Horney. Aaron comes with 18+ years' experience working with the public at Harbortowne in St. Michaels. He brings with him skills that will help him assist the town government in our day to day operations. If you haven't already met Aaron, please stop by, introduce yourself, and welcome him to Queenstown!

WATER/SEWER DELINQUENCIES: Water and sewer accounts carrying a delinquency prior to January 1, 2017 will be advertised as delinquent in the March 10, 2017 edition of the Record Observer. Property owners – if you rent your property, and the bill is sent directly to your tenant and that tenant has not paid, YOU are responsible and your name will be advertised. If anyone has questions regarding their account, please do not hesitate to contact the Town Office. Payment on the delinquent accounts must be received by February 28, 2017 to avoid advertisement.

NEW WATER/SEWER BILLING & PAYMENT OPTIONS ARE COMING!: Over the course of the next couple of months, the Town will be moving towards a new water and sewer billing program. This program will be very customer friendly, allowing for the customer to have direct access to their accounts online 24 hrs. per day. Options to receive invoices include mail and email. There will also be additional payment options available, such as direct pay and debit/credit. Online payments can be made from the comfort of your home! As part of this new program, we will need updated information on all of our customers. Unfortunately, we currently don't have many ways to contact our customers, with the exception of regular US mail. On the back side of this newsletter, is a basic form we would appreciate your filling out and returning with your next payment. Feel free to email us the information at townoffice@queenstown-md.com if you wish. Your phone numbers and emails are used solely here in the office as another means to contact you regarding your account or a problem with your service. We will not share this information to the public. By collecting this information, we can update our existing records now to allow the data transfer to move a little quicker when that time comes. We appreciate your assistance in this matter. We will keep you informed as we progress with this changeover and when we are up and running.

UPCOMING HOLIDAY CLOSINGS: The Town Office will be closed on Monday, February 20, 2017 in observance of President's Day. There will be no interruption of trash or recycling that week.

